

photos

SECRET

SN

1. TASK NUMBER 960215CCC7025 H9620052		2. INVESTIGATOR'S ID 8165		EPIDEMIOLOGIC INVESTIGATION REPORT
3. OFFICE CODE 896	4. DATE OF ACCIDENT YR MO DAY 96 01 17	5. DATE INITIATED YR MO DAY 96 02 27		
6. SYNOPSIS OF ACCIDENT OR COMPLAINT A toaster oven/broiler, plugged in but in the "off" position, suddenly emitted flames from its heating element. The flames were extinguished by a fire extinguisher and no property damage or injuries occurred.				
7. LOCATION (Home, School, etc.) Home 10		8. CITY Rockville		9. STATE MD
10A. FIRST PRODUCT Toaster oven/broiler 0216		10B. TRADE/BRAND NAME Toast-R-Oven/Broiler		10C. MODEL NUMBER TR40TY2
10D. MANUFACTURER NAME AND ADDRESS Black Decker, Shelton, CT				
11A. SECOND PRODUCT None		11B. TRADE/BRAND NAME		11C. MODEL NUMBER
11D. MANUFACTURER NAME AND ADDRESS				
12. AGE OF VICTIM No injury 999		13. SEX No injury 9		14. DISPOSITION No injury 0
15. INJURY DIAGNOSIS No injury 70		16. BODY PART (S) INVOLVED No injury 99		17. RESPONDENT Complainant 1
18. TYPE OF INVESTIGATION On-site 1		19. TIME SPENT (OPERATIONAL HOURS) 12.0		20. ATTACHMENT (S) Photographs 1
21. CASE SOURCE Hotline 07		22. SAMPLE COLLECTION NUMBER 96 - 896 - 7352		
23. PERMISSION TO DISCLOSE NAMES (NON NEISS CASES ONLY)* Only to manufacturer. Not to public. YES x* NO				
24. REVIEW DATE		25. REVIEWED BY		26. REGIONAL OFFICE DIRECTOR

MFR/PRV LBR NOTIFIED 5/10/97  
No Comments made  
Comments attached  
Excisions/Revisions requested  
First notice

96025CCC7025

27. DISTRIBUTION

O:EHDS CC:

CPSC FORM 182 (REVISED 10/93)

OMB NO. 3041-0029

NOTE:

The information supplied in this report was from the complainant who was not a witness to the incident. The wife of the complainant was the one who actually saw the flames and put the fire out. She related the facts to the complainant.

PRE-INCIDENT:

The family involved in this incident lives in a two-story home in a residential section of the city.

The toaster oven/broiler involved in this incident was purchased approximately 2 years ago from a Waccamaw Store, Potomac Mills Mall, Dale City, VA.

The toaster was originally placed on a moveable cabinet with fold-down side shelves at each end (see photograph #3). It, along with a microwave and toaster were positioned on the cabinet. All three items were plugged into an outlet strip which in turn was plugged into a two-outlet wall receptacle. The outlet strip was used because it had its own circuit breaker and thus would offer double protection, according to the complainant, since his outlet was grounded and part of a circuit breaker system. All three items were left plugged into the outlet strip.

According to the complainant they never used all three items at one time and only rarely used two. They had had no previous problems with the circuit breaker tripping or either the outlet strip or the electrical circuit breaker.

According to the complainant the toaster oven/broiler was brought specifically to cook beef patties that Jamaicans eat. He stated that its use was not more than once a week and probably less. Since its purchase to the time of the incident they did not have any problems. No modifications or work were performed on the toaster oven/broiler.

According to the complainant the toaster oven/broiler was cleaned periodically but he did not know when it was last cleaned. Cleaning usually consisted of opening the bottom and removing any crumbs or debris.

On the night of the incident the complainant was upstairs in his bedroom watching television. His wife and two female companions were in the kitchen playing cards at the table which was about 3 feet from the cabinet on which the toaster oven/broiler sat.

The toaster oven/broiler was not in use and it was in the "off"

position.

His wife was sitting in a position at the table which gave her full view of the cabinet which held the toaster oven/broiler.

INCIDENT:

The complainant's wife saw a "glare" and suddenly flames shot out of the toaster oven/broiler.

POST-INCIDENT:

She screamed and quickly got up and ran into the next room for a fire extinguisher. She came back into the kitchen and used the fire extinguisher to put out the fire. After the fire was out she pulled the plug to the toaster oven/broiler. She then opened windows to help the smoke dissipate and took the toaster oven/broiler out side. No property damage occurred and no one was hurt in the incident. The toaster oven/broiler has not been used since the incident.

Since the incident the moveable cabinet has been replaced with a permanent shelf and the original electrical receptacle has been moved to a higher position (see photograph #2).

PRODUCT INVOLVED:

The product involved in the incident was a toaster oven/broiler and it was obtained from the consumer and submitted to CCA under sample number 96-896-7352. Photographs of the unit are attached as #1, 3, and 7 through 12.

The toaster oven/broiler was originally purchased at Weccamaw, Potomac Mills Mall, Dale City, VA approximately 2 years ago. The complainant did not have any of the instruction booklets or other information on the item.

The toaster oven/broiler is identified as follows:

1) Front - The pull down door has labeling as follows: "BLACK & DECKER TOAST-R-OVEN/BROILER". To the right of the door are three control knobs with the upper knob having positions as follows: "OFF 200 DEFROST 300 BAKE 400 500 BROIL" The middle knob for "TOAST" and the lower knob with positions as follows: "LIGHT TOP BROWN DARK"

2) Bottom - The bottom consists of a metal hinged plate with stamped in labeling as follows: "PULL TO OPEN DISCONNECT TOASTER"

BEFORE CLEANING BLACK & DECKER MODEL NO. TR40TY2 SHELTON, CONN 120 VOLTS -1500 WATTS 50-60 HZ-AC ONLY HOUSEHOLD USE ONLY TOASTER UL LISTED 228E"

3) Cord - "VICTOR CORP. VEWK COPR. 16/2 AWG TYPE HPN HEATER CORD CPE"

The toaster oven/broiler was plugged in an outlet strip which was identified as follow: "IIWoods No. 21302 Multiple Outlet Strip 125 Volts 15 Amps 60 Hz. 1875 Watts\*\*\*Manufactured in China\*\*\*" (See photographs 4/6).

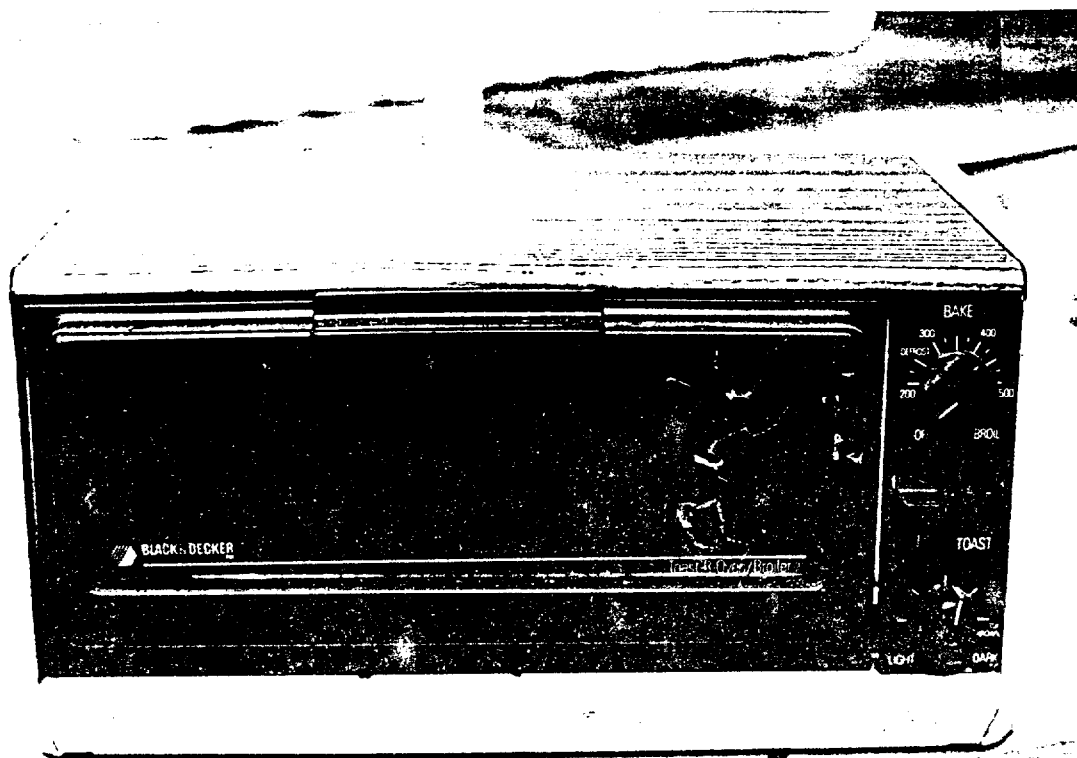
The interior of the toaster oven/broiler appeared to have a build-up of grease. There is no visual appearance of fire damage (see photographs 7 & 8).

EXHIBITS:

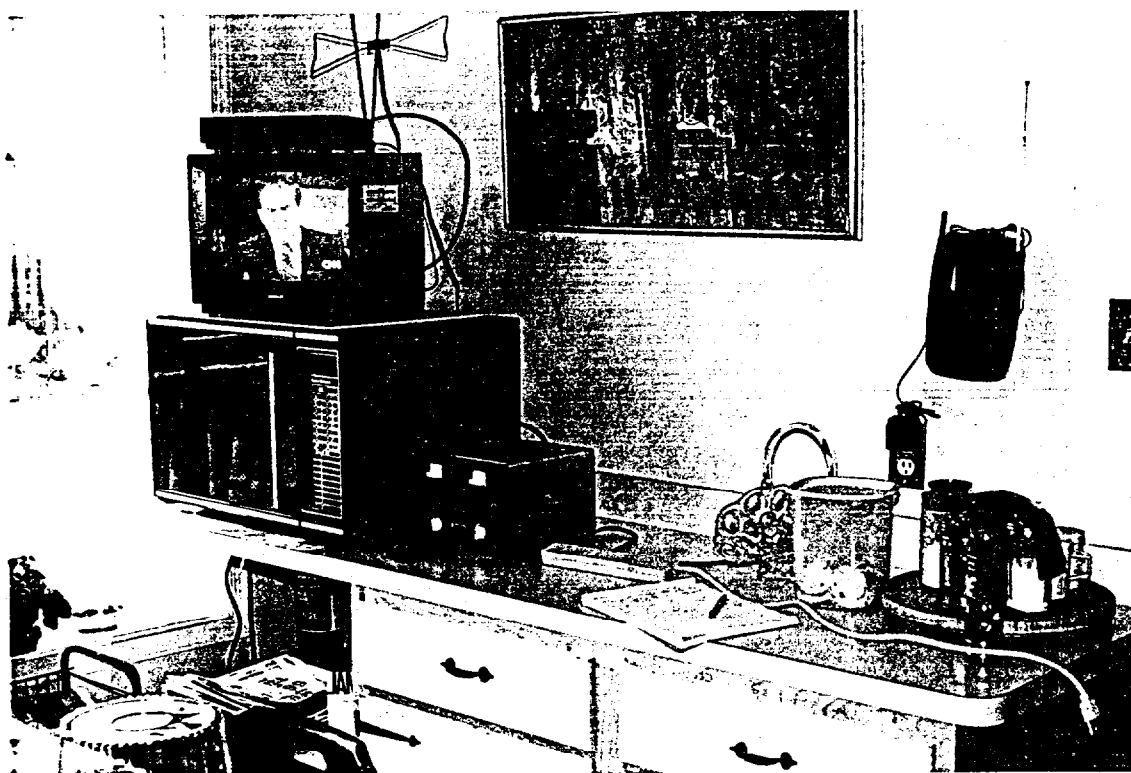
- 1) Photographs 1/12.
- 2) Copy of Collection Report 96-896-7352.

ATTACHMENTS:

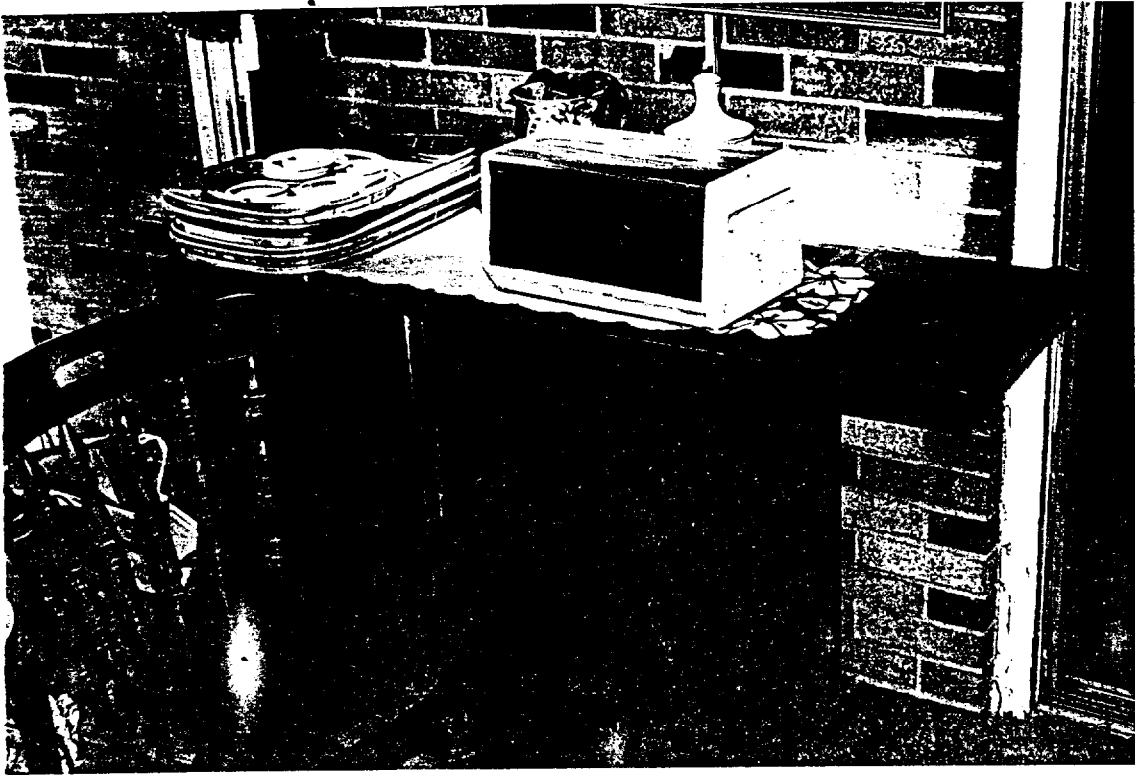
- 1) Authorization for Release of Name.
- 2) Assignment



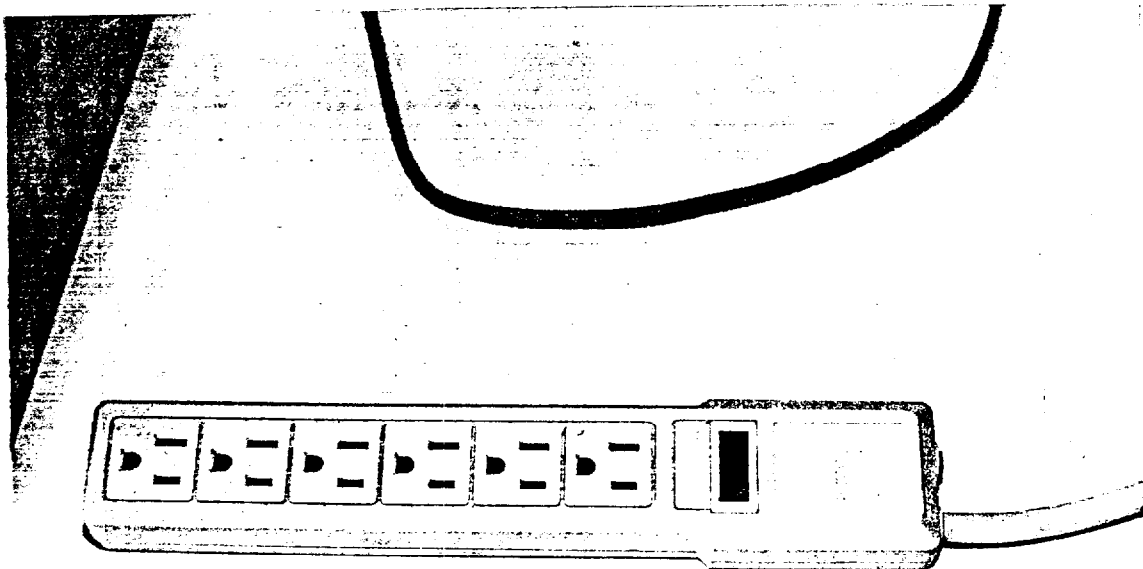
Photograph #1 - Black & Decker Toast-R-Oven/Broiler involved in the incident.



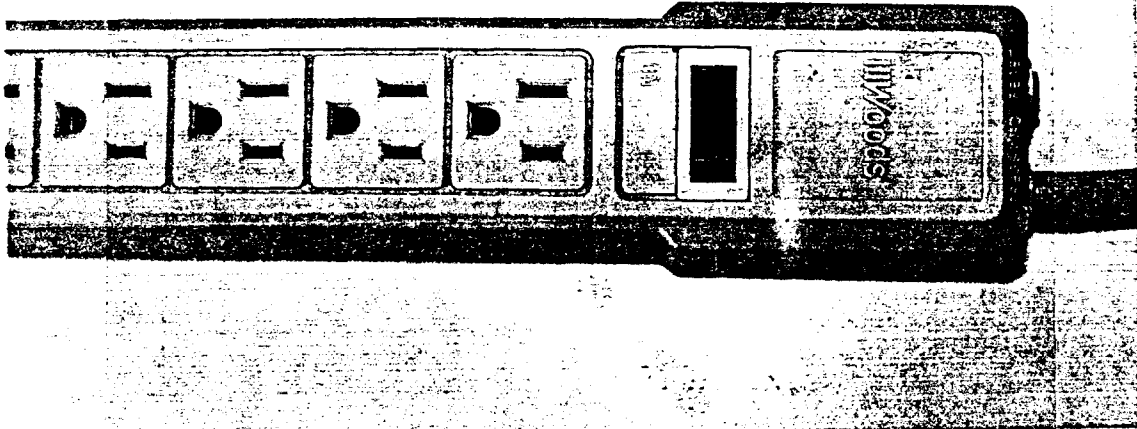
Photograph #2 - Location of where the item was at the time of the incident. The shelf is new and the out has been moved up since the incident. The power strip used is also shown. Note that only the microwave, Toaster-R-Oven/Broiler and toaster were plugged in. The TV and VCR were not plugged into the power cord.



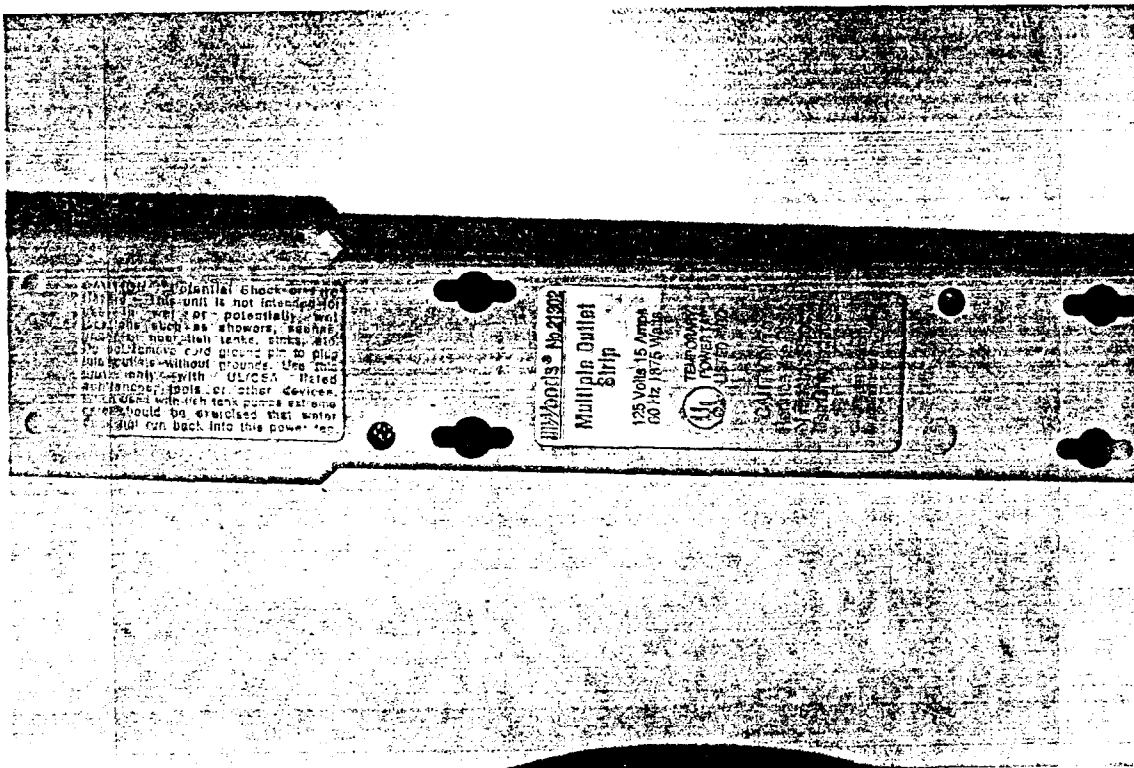
Photograph #3 - This was the unit the Toaster-R-Oven/Broiler was on at the time of the incident.



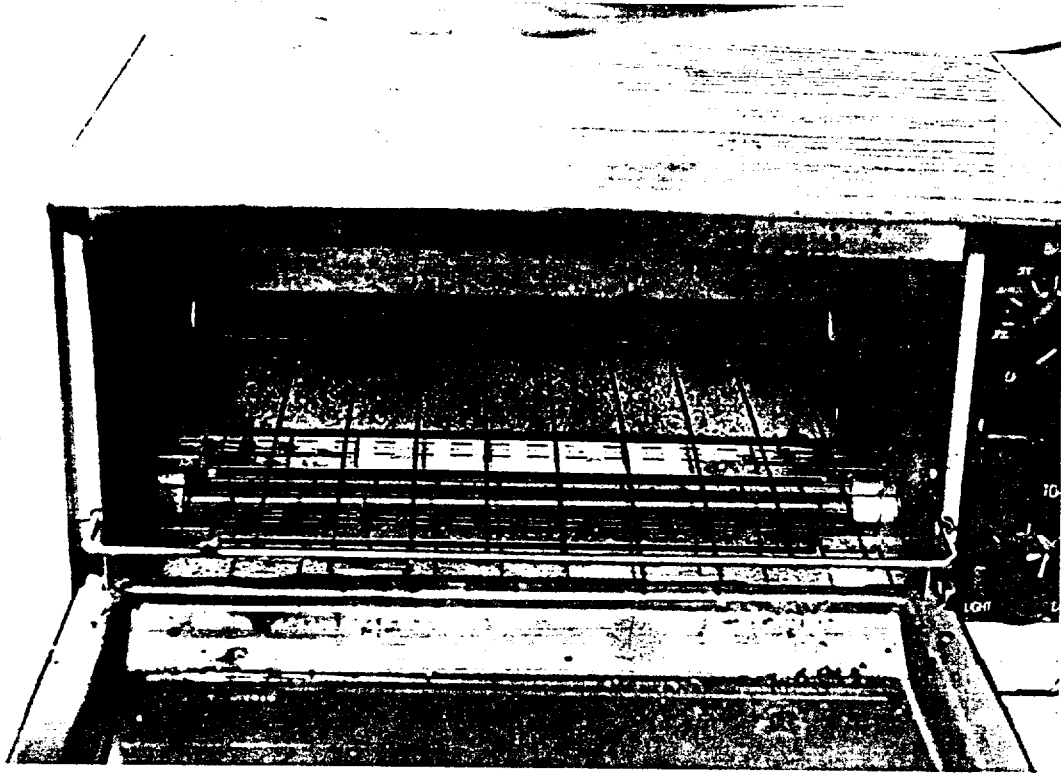
Photograph #4 - Power strip into which the Toast-R-Oven/Broiler was plugged (either 3rd or 4th outlet from switch), toaster (1st outlet from switch) and microwave (6th outlet from switch).



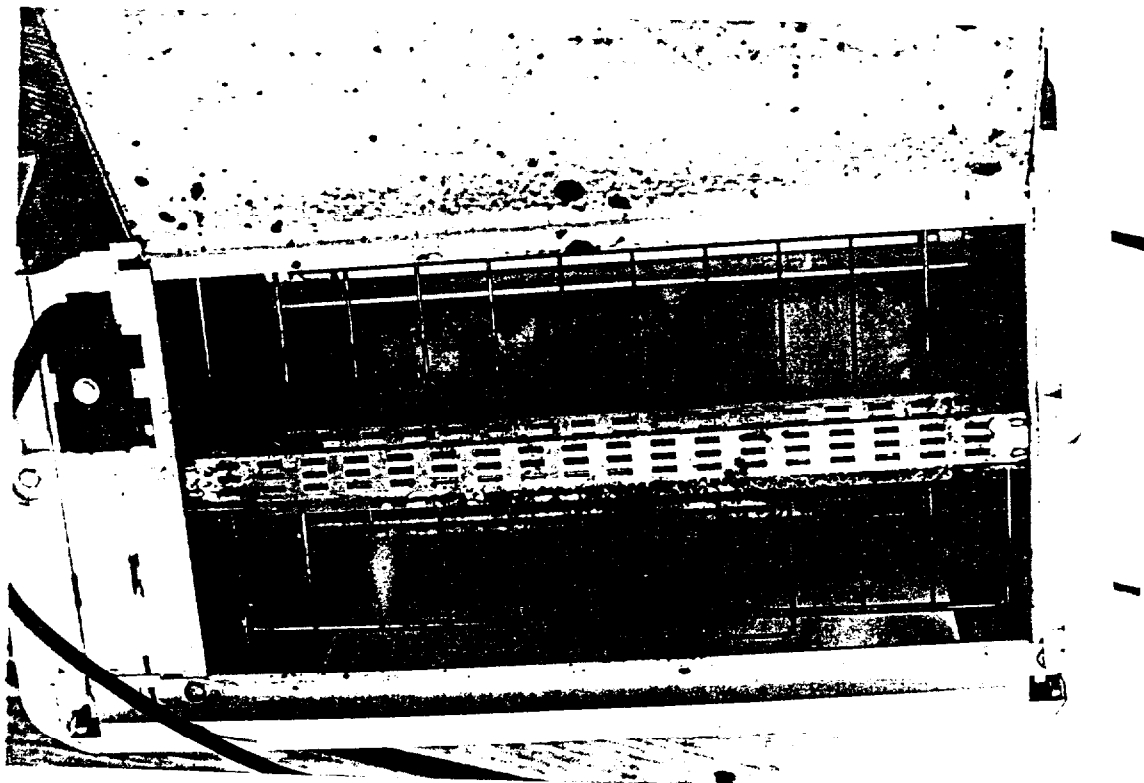
Photograph #5 - Close-up of labeling on switch end of the power cord.



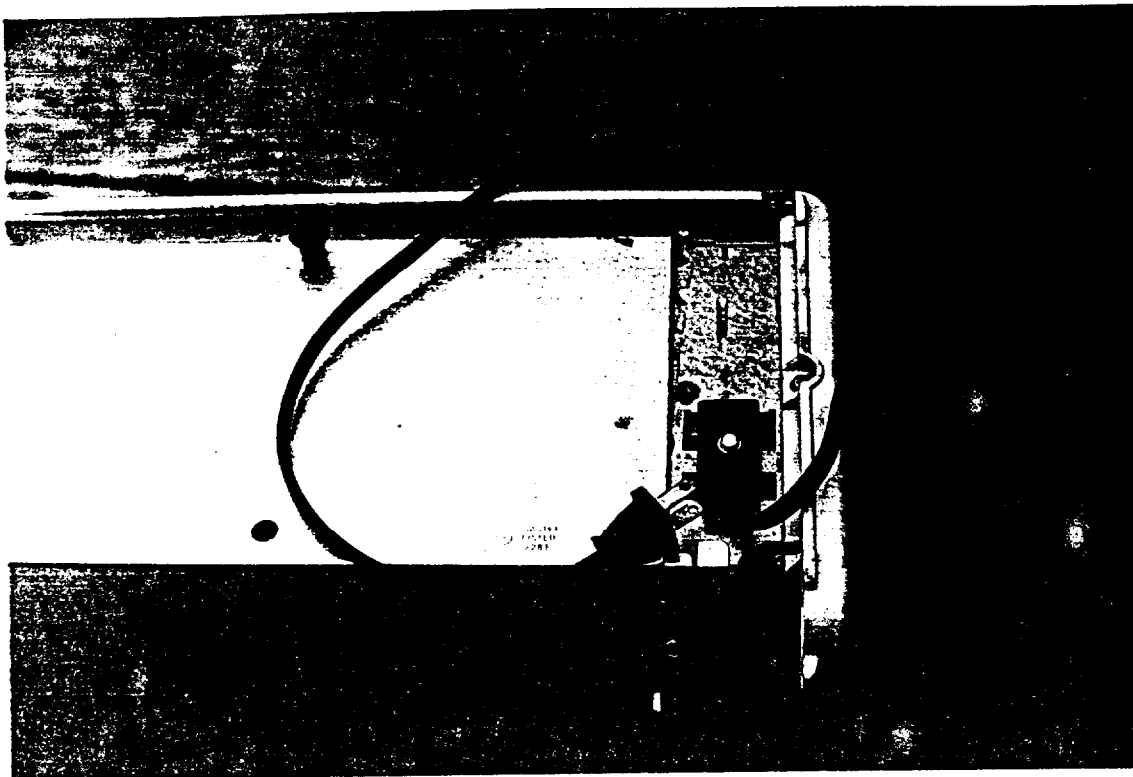
Photograph #6 - Labeling on the back of the power strip.



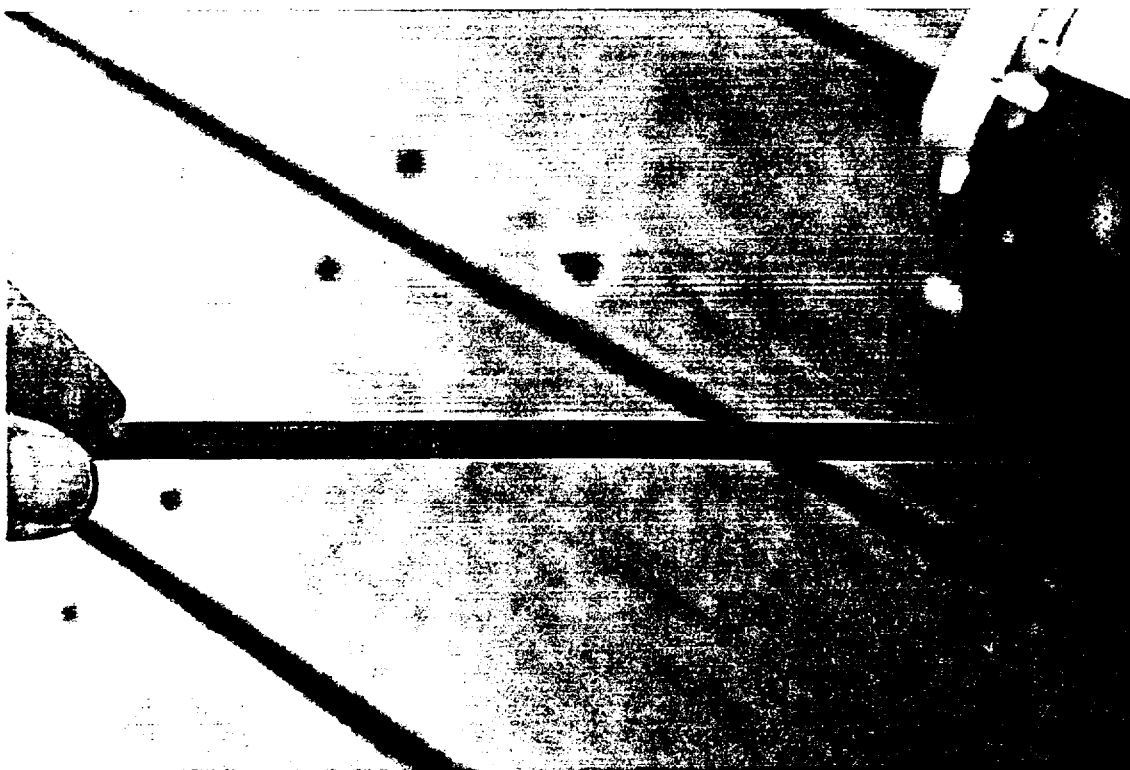
Photograph #7 - Interior of the Toast-R-Oven/Broiler. The flames allegedly came from the two rods in the middle. Note the grease build-up.



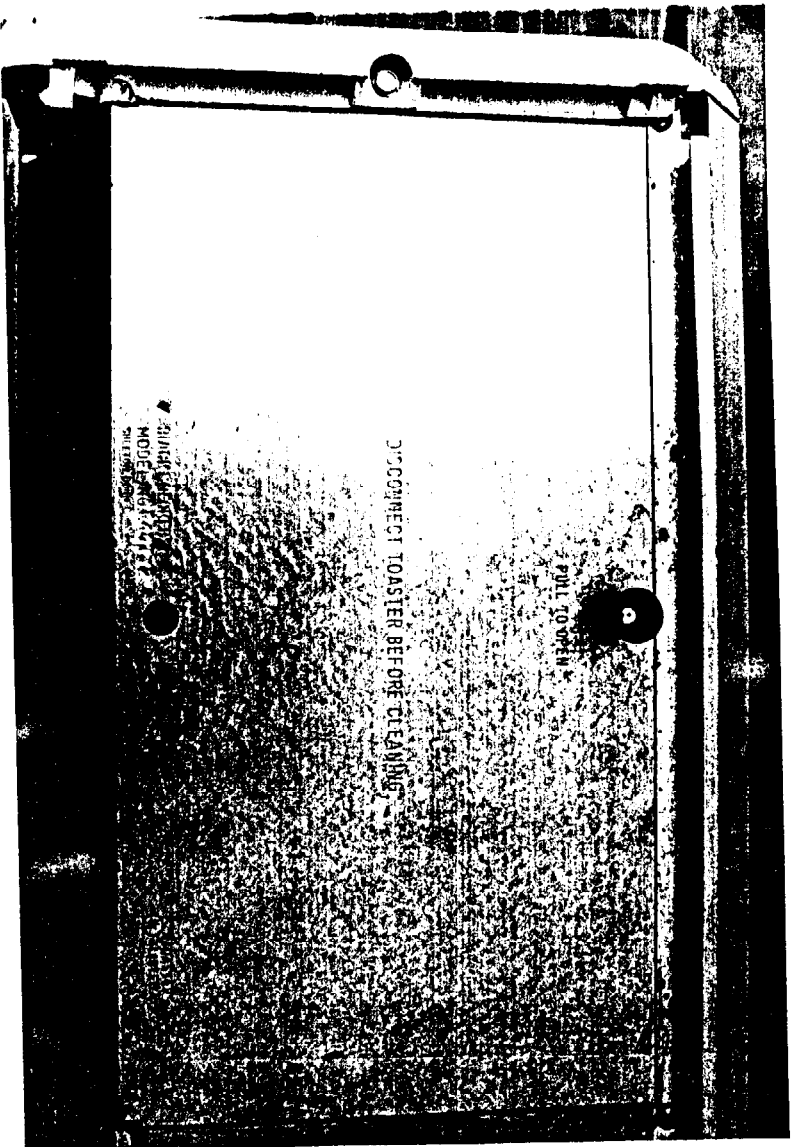
Photograph #8 - Interior of the Toast-R-Oven/Broiler with the bottom opened looking up into the unit. Note especially the grease build-up on the top surface.



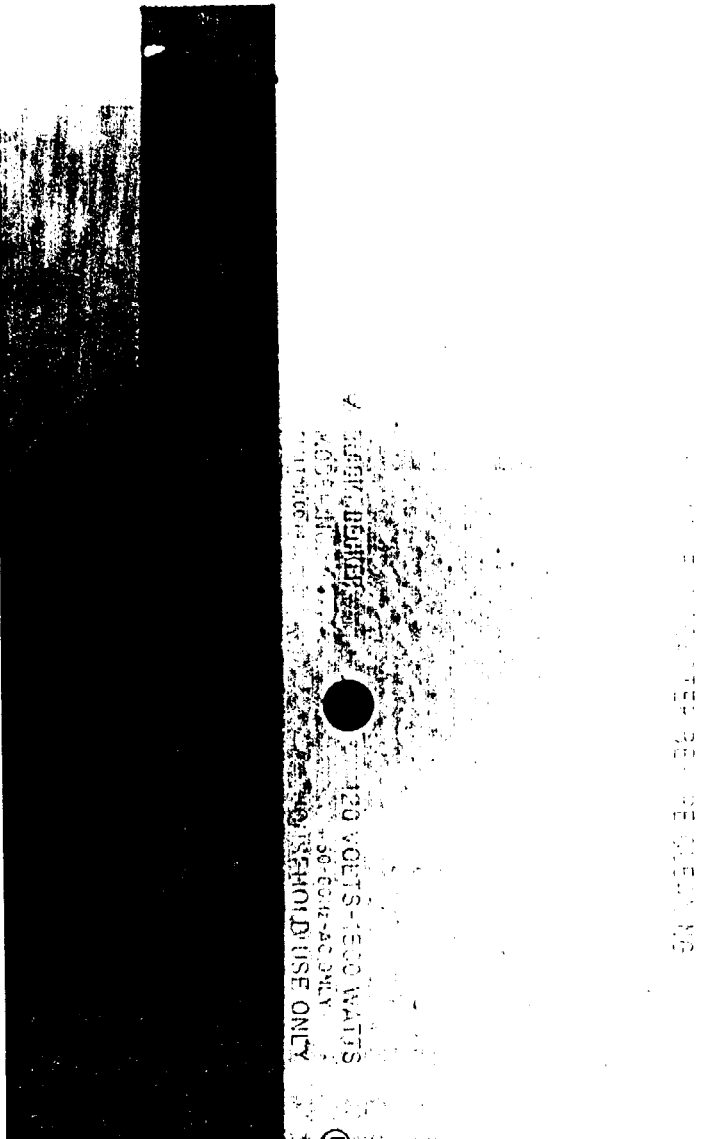
Photograph #9 - Cord attachment to the Toast-R-Oven/Broiler.



Photograph #10 - Labeling on cord to Toast-R-Oven/Broiler.



Photograph #11 - Labeling stamped into the bottom of the Toast-R-Oven/Broiler.




Photograph #12 - Close-up of some of the labeling.

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**U.S. Consumer Product Safety Commission  
SAMPLE COLLECTION REPORT**

EXHIBIT 2

<b>1. Sample Flag</b>		<b>2. Date Collected</b> 3/11/96	<b>3. Sample Type and Number:</b> 96-896-7352 <input checked="" type="radio"/> Physical <input type="radio"/> Documentary	
<b>4a Product Name</b> TOAST-R-OVEN/BROILER		<b>4b Model</b> TR40TY2	<b>4c NEISS</b> 0216	<b>5. Assignment Number</b> 960215CCC7025
<b>6. Complete for Import Samples</b> Port of Entry: _____ Country of Origin: _____ Entry No. and Date: _____ Customs Contact: _____			<b>7. MIS</b> 32626	<b>8. Hours</b> Activity _____ Travel _____
			<b>9a Home RO</b> FOER	<b>9b Collecting RO</b> MASC
<b>10. Sample Cost</b> \$0.00		<b>11. Invoice Value of Lot</b> \$0.00		<b>12. Size of Lot</b> 1 <b>Units</b> unt
<b>13. Manufacturer/Importer</b> # BLA028 BLACK & DECKER 6 ARMSTRONG ROAD SHELTON, CT 06484		<b>14. Shipper/Foreign Manufacturer</b>		<b>15. Dealer/Import Broker #</b>  ROCKVILLE, MD 20853
<b>16. Supporting documents attached:</b> Invoice No. and Date: _____ N/A _____ Date Shipped: _____ Shipping Record and Date: _____ Affidavit Signer's name, title and date: _____				
<b>17. Product Identification:</b> The product is a toaster oven/broiler labeled in part: "BLACK & DECKER TOAST-R-OVEN/BROILER***MODEL TR40TY2 BLACK & DECKER SHELTON, CONN***UL LISTED 228E"				
<b>18. Reason for collection/analysis needed:</b> <input type="radio"/> FHSA <input checked="" type="radio"/> CPSA <input type="radio"/> FFA <input type="radio"/> PPPA <input type="radio"/> RSA F/U to IDI 960215CCC7025, flames came from heater element.				
<b>19. Summary of Field Screening:</b> None performed.				
<b>20. Sample size/Method of Collection:</b> The one unit of a toaster oven/broiler was obtained from the complainant and was the unit involved in the fire incident. The unit was ident., packaged in a cardboard box and officially sealed.				
<b>21. Identification on sample:</b> " 96-896-7352 RB 3/11/96 "		<b>22. Identification on seal and date:</b> " 96-896-7352 Raymond Benson 3/25/96 "		
<b>23a Sample delivered to:</b> US MAIL		<b>23b Date</b> 3/25/96	<b>24. Report/Record Sent to:</b> FOER	
<b>25. Laboratory/Office:</b> LSHL____ LSEL____ CRM____ CCA <u>X</u> Other _____				
<b>26. Remarks:</b> Attached is a copy of assignment 960215CCC7025.				
<b>27. Related Samples:</b> None				
<b>28a Collector's name/title:</b> Raymond Benson Investigator Officer		<b>28b Collector's signature/date:</b>		
<b>29a Reviewer's name/title:</b>		<b>29b Reviewer's signature/date:</b>		

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APPENDIX VI-C-2 RELEASE OF CONSUMER IDENTIFICATION

U. S. CONSUMER PRODUCT SAFETY COMMISSION

AUTHORIZATION FOR RELEASE OF NAME

Thank you for assisting us in collecting information on a potential product safety problem. The Consumer Product Safety Commission depends on concerned people to share product safety information with us. We maintain a record of this information, and use it to assist us in identifying and resolving product safety problems.

We routinely forward this information to manufacturers and distributors to inform them of the involvement of their product in an incident situation. We also give the information to others requesting information about specific products or hazards. Manufacturers may need the individual's name so that they can obtain additional information on the product or incident situation.

Would you please indicate on the bottom of this page whether you will allow us to disclose your name. If you request that your name remain confidential, we will of course, honor that request. After you have indicated your preference, please sign your name and date the document on the lines provided.

YES

NO

(Signature)

(Date)

3/11/96

Note: Name should not be released to public, only to manufacturer.

*[Handwritten signature]*

EASQ

DAVR

ACCIDENT INVESTIGATION REQUEST FORM

DOCUMENT NUMBER: H9620052A

DATE OF INCIDENT: 1/27/96

CATID: SECTSI1996

FOLLOW-UP REQUESTED

HAZARD ANALYSIS ( ) SECT 15 (X)

TYPE FOLLOW-UP

TELEPHONE ( ) ON-SITE (X)

HEADQUARTERS CONTACT: JEANNE SIEBERT EXT. 1139

ASSIGNMENT MESSAGE: CONDUCT ON-SITE AND OBTAIN SAMPLE IF POSSIBLE.  
DETERMINE DETAILS OF INCIDENT, PRODUCTS USE, ANY MODIFICATIONS OR  
ANY PREVIOUS HISTORY OF PROBLEMS.

Person(s) to Contact: Sec attached

Guidelines:

Task Number: 9602/SCC 7025 Date: 2/15/96

Assigned to: MASC Requested by: J. LANSING

CPSC Form 324A (10/94)

FEB - 7 1996

## CONSUMER PRODUCT INCIDENT REPORT

Region: MID-ATL

1. NAME OF RESPONDENT [REDACTED]		2. PHONE NO. (HOME) (WORK) [REDACTED] [REDACTED]	
3. STREET ADDRESS [REDACTED]		4. CITY STATE ZIP CODE Rockville MD 20853	
5. DESCRIBE INCIDENT OR HAZARD, INCLUDING DATA ON INJURIES Toaster oven/broiler was plugged in, but off when 18" high flames came from its heating element. Consumer extinguished flames with a fire extinguisher and discontinued use. Toaster oven/broiler was used 1 week prior to incident and was clean at time of incident. Toaster oven/broiler is UL listed #2266.			
6. DATE OF INCIDENTS 1/27/96	7. IF INJURY OR NEAR MISS OBTAIN AGE/SEX AND DESCRIBE INJURY: 0 Y/N none	8. IF VICTIM DIFFERENT FROM RESPONDENT, PROVIDE NAME none RELATIONSHIP none	
9. DESCRIPTION OF PRODUCT toaster oven/broiler		10. BRAND NAME Black & Decker Toast-R-Oven/	
11. MFR/DISTRIBUTOR NAME, ADDR. & PHONE Black and Decker unknown unknown unknown unknown <div style="text-align: center;">15 M</div>		12. MODEL, SERIAL NUMBERS Broiler; NOR40TY2	
13. DEALER'S NAME, ADDRESS & PHONE Waccamaw Potomac Mills Mall Dale City, VA 00000 unknown			
14. WAS THE PRODUCT DAMAGED, REPAIRED OR MODIFIED? YES NO x IF YES, BEFORE OR AFTER THE INCIDENT? DESCRIBE: no visible damage  91662150007025		15. PRODUCT PURCHASED NEW x USED DATE PURCHASED 1994 AGE 2 yrs.	
16. DOES PRODUCT HAVE WARNING LABELS? IF SO, NOTE: "Disconnect before cleaning."			
17. HAVE YOU CONTACTED THE MANUFACTURER? YES NO x IF NOT, DO YOU PLAN TO CONTACT THEM? YES NO x OTHER?	18. IS THE PRODUCT STILL AVAILABLE? YES x NO IF NOT, ITS DISPOSITION	19. MAY WE USE YOUR NAME WITH THIS REPORT? YES x NO	
FOR ADMINISTRATION USE			
20. DATE RECEIVED 2/05/96	21. RECEIVED BY (NAME & OFFICE) ctw/HL	22. DOCUMENT NO. H9620052A	
23. FOLLOW-UP ACTION		24. PRODUCT CODE(S) 0216	
25. DISTRIBUTION		26. ENDORSER'S NAME & TITLE CCH 2/6/1996	

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CONSUMER PRODUCT INCIDENT REPORT

H9620052A

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Narrative Continued

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CPSC Source: S/GOVT

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